

Tigertrak Sentry Quick-Start Guide

June 4, 2019

Use this guide as a checklist for setting up Tigertrak Sentry. For further details, prerequisites, and complete installation instructions, please refer to the manual accompanying your installation package.

Installing

Sentry installations utilizing Peachtrak, or QBTrak for automatic accounting exportation must be installed on a computer where the accounting software is installed and operating: you must be able to open the accounting software, and connect to your accounting file. We recommend installation on an accountant's PC so they can access the export results, but many users opt to install Sentry on a server. Installations utilizing non-accounting features will run from any computer with access to your database.

1. Execute Setup.exe then follow the on-screen installation instructions.

Setup

Open *Sentry* by finding its shortcut in the start menu (click on *Start > Programs > Tigertrak > Sentry >* and run the *Sentry* shortcut). When running Sentry for the first time, the Setup Wizard will open to guide you through the minimum configuration necessary.

1. *Select Database* – Select your Tigerpaw server, and database by clicking on the Select Database link and following the database selection wizard
2. *Registration* – Click the registration link and fill in the detail to register your copy of Sentry on line
3. *Connect to Accounting Software* –
 - (a) The accounting software must be installed and running on the computer that Sentry is being installed on.
 - (b) Open the accounting software's company file using the accounting software's **admin** account.
 - (c) Click the *Connect with accounting software* link; browse to and select the company file or directory.
 - (d) Access must be granted to Tigertrak Sentry when prompted by the accounting software; Sentry should be granted access to QuickBooks even when QuickBooks is not running; Peachtree does not allow that option.
 - (e) If you are using QBTrak, see the QuickBooks-specific note in section 3.6 of the user manual.

Sentry must be restarted before enabling modules, or editing settings under the *File > Module Selection* menu.

Whats next?

1. Enable some modules under *File > Module Selection*. Further instruction regarding modules can be found at the beginning of Chapter 3 in the user manual.
2. Sections under Chapter 3 go on to describe, in detail, how the various modules for Sentry work. If you'd like to know the specifics, there would be a good place to start.
3. The FAQ style troubleshooting guide is located in Appendix A where common problems, and solutions are discussed.